



## WHAT WILL LOCAL GUARDIANS DO FOR YOU?

WE PROVIDE YOUR OWN LOCAL CARE MANAGER TO HELP YOU:

- ✓ Create a personalised Care Plan that meets your needs;
- ✓ Support the search, selection, screening and engagement of your preferred services;
- ✓ Ongoing support as your needs change;
- ✓ Control, 24/7 visibility & transparency.

## OR DIY (SELF-MANAGE)

WE PROVIDE A COACH AND YOU MAXIMISE CARE HOURS WITH AUSTRALIA'S LOWEST FEES.



## SELECT THE CARERS AND SERVICE PROVIDERS YOU WANT

Local Guardians' easy to use, advanced technology helps with selection and safety checks.

SEARCH LOCAL PROVIDERS OR INVITE YOUR OWN.

CONTACT DETAILS & SAFEGUARDING

- Police checks
- Insurance
- Accreditation

## WHO IS ELIGIBLE TO USE LOCAL GUARDIANS?

Anybody with an approved **Home Care Package**. Simply register with us by calling any of our number below or email [customer@localguardians.com](mailto:customer@localguardians.com).

If you have not yet applied for a **Government Home Care Package**, phone **1800 200 422** or visit [www.myagedcare.gov.au](http://www.myagedcare.gov.au)



VIC & TAS: 03 9008 9992    NSW & ACT: 02 9055 8777  
 QLD & NT: 07 2102 9700    SA & WA: 08 6117 6880

[customer@localguardians.com](mailto:customer@localguardians.com)  
[WWW.LOCALGUARDIANS.COM](http://WWW.LOCALGUARDIANS.COM)

# REMAIN LIVING AT HOME

USING THE HOME CARE PACKAGE SERVICES & PROVIDERS OF YOUR CHOICE



“ LOCAL GUARDIANS HAS MADE MANAGING OUR HOME CARE PACKAGE SO MUCH EASIER THAN BEFORE. SIMPLE TO UNDERSTAND AND WITH LOW FEES AND OUR CHOICE OF CARERS. ”

ALAN, GIPPSLAND VICTORIA

[WWW.LOCALGUARDIANS.COM](http://WWW.LOCALGUARDIANS.COM)

# MANAGE YOUR HOME CARE PACKAGE, YOUR WAY



**DEDICATED ONGOING CARE MANAGER OR COACH**  
**SIMPLE FEE STRUCTURE**  
 (LOWEST IN AUSTRALIA)

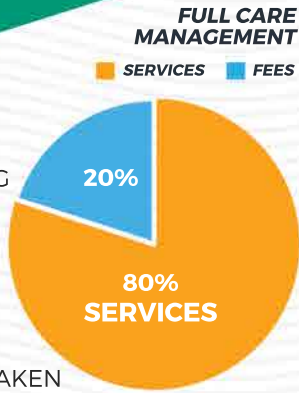
**SIMPLE PLATFORM WITH FULL TRANSPARENCY, CONTROL, AND FEES THAT AVERAGE 37%\* MORE PACKAGE CARE HOURS\***

**\*SOURCE:** MYAGEDCARE.  
 LOCAL GUARDIANS OFFERS BETWEEN 6% AND 67% MORE CARE HOURS.

## FULL SUPPORT

Your local Care Manager will coordinate your Care Plan while you stay in full control.

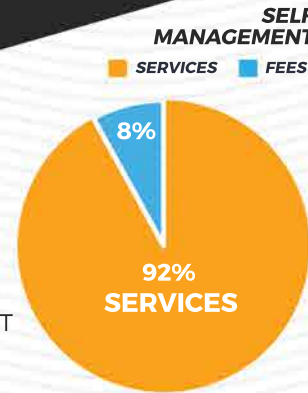
- ✔ A DEDICATED ON-GOING CARE MANAGER
- ✔ 20% MANAGEMENT FEES (PACKAGE AND CARE MANAGEMENT)
- ✔ ALL ADMINISTRATION AND CO-ORDINATION TAKEN CARE OF BY YOUR CARE MANAGER
- ✔ 24/7 ACCESS TO REAL-TIME REPORTS
- ✔ NO EXIT FEES



## SELF-MANAGE

A Coach guides you through the process and our easy to use on-line tools for you (or your representative) to self-manage.

- ✔ LOWEST COST OPTION
- ✔ 8% MANAGEMENT FEES
- ✔ SELF-MANAGEMENT COACH
- ✔ \$500 ONE TIME FEE FUNDED BY YOUR HOME CARE PACKAGE
- ✔ NO EXIT FEES



VIEW LIVE TRANSACTIONS AND DOWNLOAD STATEMENTS.

REPORTING TOOLS TO TRACK EXPENDITURES.

CLAIM REIMBURSEMENT VIA MOBILE OR COMPUTER

ADD DESCRIPTION  
 TAKE PHOTO (MOBILE) OR UPLOAD SCAN  
 ENTER AMOUNT  
 APPROVAL (SMARTPHONE)

## WANT THE SAME CARERS AND SERVICE PROVIDERS EACH TIME?

LOCAL GUARDIANS ALWAYS LETS YOU DECIDE AND TAKE CONTROL.



**DOMESTIC TASKS;**  
 HOUSEWORK & COOKING/MEAL DELIVERY



**SOCIAL SUPPORT;**  
 SHOPPING, TRANSPORT (CABCHARGE CARD) & RECREATION



**HOME MAINTENANCE & MODIFICATIONS**



**HEALTHCARE;**  
 NURSING OR SPECIALISED MEDICAL SUPPORT



**PERSONAL CARE;**  
 BATHING & GETTING DRESSED



**FINANCIAL MANAGEMENT & BUDGETING TOOL**

DEDICATED LOCAL GUARDIANS CARE MANAGER WILL LOOK AFTER ALL HOME CARE PACKAGE MANAGEMENT.

[WWW.LOCALGUARDIANS.COM](http://WWW.LOCALGUARDIANS.COM)

HELP YOU OBTAIN THE BROADEST RANGE OF CARE AND SERVICES AVAILABLE FROM A HOME CARE PACKAGE